

2023 GRI Index

This 2023 index was prepared using the Global Reporting Initiative (GRI) Standards most relevant to our business that were published in February 2024, which includes guidance with effective dates between 2016 and 2021. Certain information may not be provided in this disclosure if it (i) is not considered material; (ii) is deemed privileged or confidential; (iii) could cause a competitive disadvantage to our business if publicly disseminated; or (iv) is not currently collected in a manner wholly correlative with the related GRI indicator.

General Disclosures

Category	Subcategory	Disclosure Number	Disclosure Name	Response / Citation(s)
2: General Disclosures	Organizational Profile	2-1	Organizational details	Regions Financial Corporation Birmingham, Alabama <ul style="list-style-type: none"> • 2023 Shared Value Report • 2024 Proxy Statement — Proxy Summary • 2023 Annual Report on Form 10-K — Business
2: General Disclosures	Organizational Profile	2-2	Entities included in the organization's sustainability reporting	<ul style="list-style-type: none"> • 2023 Annual Report on Form 10-K — Exhibit 21, Regions Financial Corporation Subsidiaries December 31, 2023
2: General Disclosures	Reporting Practices	2-3	Reporting period, frequency and contact point	January 1, 2023 — December 31, 2023 (unless otherwise stated) Reported annually Andrew Nix, Chief Governance Officer Email: governance@regions.com Phone: 1-800-REGIONS (734-4667)
2: General Disclosures	Reporting Practices	2-4	Restatements of information	Regions Financial Corporation has not been required to file any financial restatements since the publication of the 2022 ESG Report.
2: General Disclosures	Reporting Practices	2-5	External assurance	The greenhouse gas (GHG) emissions discussed in the Energy Use and Emissions section of the 2023 Shared Value Report are in the process of being verified by an independent third party. We will make the Letter of Assurance available on our website once this process is completed.
2: General Disclosures	Activities and Workers	2-6	Activities, value chain and other business relationships	<ul style="list-style-type: none"> • 2023 Shared Value Report • 2024 Proxy Statement — Proxy Summary • 2023 Annual Report on Form 10-K — Business; Market for Registrant's Common Equity, Related Shareholder Matters, and Issuer Purchases of Equity Securities; Management's Discussion and Analysis of Financial Condition and Results of Operations (MD&A)
2: General Disclosures	Activities and Workers	2-7	Employees	<ul style="list-style-type: none"> • 2023 Shared Value Report • 2023 Annual Report on Form 10-K — Business
2: General Disclosures	Activities and Workers	2-8	Workers who are not employees	[omitted]
2: General Disclosures	Governance	2-9	Governance structure and composition	<ul style="list-style-type: none"> • 2023 Shared Value Report • 2024 Proxy Statement — Corporate Governance • Corporate Governance Principles • Audit Committee Charter • CHR Committee Charter • NCG Committee Charter • Risk Committee Charter • Technology Committee Charter • Executive Committee Charter • ir.regions.com/governance

2: General Disclosures	Governance	2-10	Nomination and selection of the highest governance body	<ul style="list-style-type: none"> Regions Financial Corporation By-Laws 2024 Proxy Statement — Proposal 1; Corporate Governance Corporate Governance Principles NCG Committee Charter
2: General Disclosures	Governance	2-11	Chair of the highest governance body	<ul style="list-style-type: none"> 2024 Proxy Statement — Corporate Governance Corporate Governance Principles
2: General Disclosures	Governance	2-12	Role of the highest governance body in overseeing the management of impacts	<ul style="list-style-type: none"> 2023 Shared Value Report 2024 Proxy Statement — Corporate Governance; Environmental and Social Practices Human Rights Statement Supplier Code of Conduct
2: General Disclosures	Governance	2-13	Delegation of responsibility for managing impacts	<ul style="list-style-type: none"> 2023 Shared Value Report
2: General Disclosures	Governance	2-14	Role of the highest governance body in sustainability reporting	<ul style="list-style-type: none"> 2023 Shared Value Report 2024 Proxy Statement — Corporate Governance; Environmental and Social Practices Audit Committee Charter NCG Committee Charter
2: General Disclosures	Governance	2-15	Conflicts of interest	<ul style="list-style-type: none"> 2023 Shared Value Report 2024 Proxy Statement — Corporate Governance; Environmental and Social Practices; Ownership of Regions Common Stock Corporate Governance Principles Code of Business Conduct and Ethics Code of Ethics for Senior Financial Officers
2: General Disclosures	Governance	2-16	Communication of critical concerns	<ul style="list-style-type: none"> 2023 Shared Value Report 2024 Proxy Statement — Corporate Governance 2023 Annual Report on Form 10-K — Risk Factors; Note 23 — Commitments, Contingencies, and Guarantees Code of Business Conduct and Ethics Code of Ethics for Senior Financial Officers
2: General Disclosures	Governance	2-17	Collective knowledge of the highest governance body	<ul style="list-style-type: none"> Regions Financial Corporation By-Laws 2024 Proxy Statement — Proposal 1; Corporate Governance Corporate Governance Principles
2: General Disclosures	Governance	2-18	Evaluation of the performance of the highest governance body	<ul style="list-style-type: none"> Regions Financial Corporation By-Laws 2024 Proxy Statement — Corporate Governance Corporate Governance Principles
2: General Disclosures	Governance	2-19	Remuneration policies	<ul style="list-style-type: none"> 2023 Shared Value Report 2024 Proxy Statement — Proxy Summary; Compensation Discussion and Analysis (CD&A); Compensation of Executive Officers 2023 Annual Report on Form 10-K — Executive Compensation; Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters
2: General Disclosures	Governance	2-20	Process to determine remuneration	<ul style="list-style-type: none"> 2023 Shared Value Report 2024 Proxy Statement — Proxy Summary; Proposal 1; Proposal 3; Ownership of Regions Common Stock; CD&A; Compensation of Executive Officers 2023 Annual Report on Form 10-K — Executive Compensation; Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters
2: General Disclosures	Governance	2-21	Annual total compensation ratio	<ul style="list-style-type: none"> 2024 Proxy Statement — Compensation of Executive Officers
2: General Disclosures	Strategy, policies and practices	2-22	Statement on sustainable development strategy	<ul style="list-style-type: none"> 2023 Annual Report on Form 10-K — Business

2: General Disclosures	Strategy, policies and practices	2-23	Policy commitments	<ul style="list-style-type: none"> • 2023 Shared Value Report • 2024 Proxy Statement — Letter from the Chair of the Board; Corporate Governance; Environmental and Social Practices • Code of Business Conduct and Ethics • Code of Ethics for Senior Financial Officers • Doing More Today® website • Human Rights Statement • Supplier Code of Conduct
2: General Disclosures	Strategy, policies and practices	2-24	Embedding policy commitments	<ul style="list-style-type: none"> • 2023 Shared Value Report • 2024 Proxy Statement — Letter from the Chair of the Board; Corporate Governance; Environmental and Social Practices • Business Conduct and Ethics Mandatory Annual Course (MAC) • Code of Business Conduct and Ethics • Code of Ethics for Senior Financial Officers • Doing More Today® website • Human Rights Statement • Supplier Code of Conduct
2: General Disclosures	Strategy, policies and practices	2-25	Processes to remediate negative impacts	<ul style="list-style-type: none"> • 2023 Shared Value Report • 2024 Proxy Statement - Codes of Conduct; Environmental and Social Practices • Corporate Governance Principles • Code of Business Conduct and Ethics • Human Rights Statement • Supplier Code of Conduct
2: General Disclosures	Strategy, policies and practices	2-26	Mechanisms for seeking advice and raising concerns	<ul style="list-style-type: none"> • 2023 Shared Value Report • 2024 Proxy Statement — Corporate Governance • Code of Business Conduct and Ethics • Code of Ethics for Senior Financial Officers
2: General Disclosures	Strategy, policies and practices	2-27	Compliance with laws and regulations	<p>Since the issuance of our last report, Regions has not been assessed any fines for non-compliance with environmental or socioeconomic laws and regulations that had a material adverse effect on our operations.</p> <p>Material events are disclosed in the Commitments, Contingencies, and Guarantees footnote (Note 23) to the Consolidated Financial Statements in our 2023 Annual Report on Form 10-K.</p> <p>Potential incidents are reported, assessed, and addressed in conformance with our Code of Business Conduct and Ethics and applicable laws and regulations.</p>
2: General Disclosures	Strategy, policies and practices	2-28	Membership associations	<ul style="list-style-type: none"> • 2023 Shared Value Report • 2024 Proxy Statement — Environmental and Social Practices • Government Affairs Political Activities Report
2: General Disclosures	Stakeholder Engagement	2-29	Approach to stakeholder engagement	<ul style="list-style-type: none"> • 2023 Shared Value Report • 2024 Proxy Statement — Corporate Governance; Environmental and Social Practices • 2023 Annual Report on Form 10-K — Business • Government Affairs Political Activities Report
2: General Disclosures	Stakeholder Engagement	2-30	Collective bargaining agreements	Regions associates are not subject to collective bargaining agreements.

Material Topics

Category	Subcategory	Disclosure Number	Disclosure Name	Response / Citation(s)
3: Material Topics		3-1	3-1 Process to determine material topics	The 2023 Shared Value Report's content and topic boundaries were defined based on Regions' strategy, operations, and business; stakeholder feedback; industry and economic observations; peer analysis; and various voluntary disclosure standards and frameworks.
3: Material Topics		3-2	3-2 List of material topics	This year's report has been updated to reflect changes we observed while determining the report's content and topic boundaries (see GRI 3-1 above).
3: Material Topics		3-3	3-3 Management of material topics	<ul style="list-style-type: none"> • 2023 Shared Value Report • 2024 Proxy Statement — Proxy Summary; Proposal 1; Corporate Governance; Environmental and Social Practices; CD&A • 2023 Annual Report on Form 10-K — Business • Code of Business Conduct and Ethics • Code of Ethics for Senior Financial Officers • Corporate Governance Principles • Doing More Today website • Environmental Sustainability Statement • Government Affairs Political Activities Report • Human Rights Statement • Online Privacy Notice • Privacy Pledge • Supplier Code of Conduct <p>Regions associates are not subject to collective bargaining agreements. Our approach to associates in the workplace is discussed in our 2023 Shared Value Report; our 2024 Proxy Statement (Environmental and Social Practices); and our Human Rights Statement. On suppliers, see the 2023 Shared Value Report and our Supplier Code of Conduct.</p>

Economic Standards

Category	Subcategory	Standard	Disclosure	Response / Citation(s)
Economic Performance	201: Economic Performance	201-1	Direct economic value generated and distributed	<ul style="list-style-type: none"> • 2023 Shared Value Report • 2024 Proxy Statement - Proxy Summary • 2023 Annual Report on Form 10-K - Financial Statements and Supplementary Data
Economic Performance	201: Economic Performance	201-2	Financial implications and other risks and opportunities due to climate change	<ul style="list-style-type: none"> • 2023 Shared Value Report • 2024 Proxy Statement - Environmental and Social Practices • 2023 Annual Report on Form 10-K - Forward-Looking Statements; Risk Factors
Economic Performance	201: Economic Performance	201-3	Defined benefit plan obligations and other retirement plans	<ul style="list-style-type: none"> • 2023 Shared Value Report • 2024 Proxy Statement - Environmental and Social Practices; CD&A; Compensation of Executive Officers • 2023 Annual Report on Form 10-K - MD&A; Financial Statements and Supplementary Data; Note 17 - Employee Benefit Plans

Economic Performance	201: Economic Performance	201-4	Financial assistance received from government	Regions did not receive financial assistance from any government besides the United States during the applicable reporting period. No government entities own shares in the Company at this time. Regions discusses its tax credit investments in the 2023 Annual Report on Form 10-K, specifically in the Business, Financial Statements and Supplementary Data, Note 2 - Variable Interest Entities, and Note 19 - Income Taxes sections of that filing.
Indirect Economic Impacts	203: Indirect Economic Impacts	203-1	Infrastructure investments and services supported	<ul style="list-style-type: none"> • 2023 Shared Value Report • 2024 Proxy Statement - Environmental and Social Practices
Indirect Economic Impacts	203: Indirect Economic Impacts	203-2	Significant indirect economic impacts	<ul style="list-style-type: none"> • 2024 Proxy Statement - Environmental and Social Practices
Procurement Practices	204: Procurement Practices	204-1	Proportion of spending on local suppliers	<ul style="list-style-type: none"> • 2023 Shared Value Report • 2024 Proxy Statement - Environmental and Social Practices • Human Rights Statement • Supplier Code of Conduct
Anti-Corruption	205: Anti-corruption	205-1	Operations assessed for risks related to corruption	<ul style="list-style-type: none"> • 2023 Shared Value Report • Code of Business Conduct and Ethics • Code of Ethics for Senior Financial Officers
Anti-Corruption	205: Anti-corruption	205-2	Communication and training about anti-corruption policies and procedures	<ul style="list-style-type: none"> • 2023 Shared Value Report • Code of Business Conduct and Ethics • Code of Ethics for Senior Financial Officers
Anti-Corruption	205: Anti-corruption	205-3	Confirmed incidents of corruption and actions taken	<p>Material events are disclosed in the Commitments, Contingencies, and Guarantees footnote (Note 23) to the Consolidated Financial Statements in our 2023 Annual Report on Form 10-K.</p> <p>Potential incidents are reported, assessed, and addressed in conformance with our Code of Business Conduct and Ethics and applicable laws and regulations.</p>
Anti-Competitive Behavior	206: Anti-competitive behavior	206-1	Legal actions for anti-competitive behavior, anti-trust, and monopoly practices	Material events are disclosed in the Commitments, Contingencies, and Guarantees footnote (Note 23) to the Consolidated Financial Statements in our 2023 Annual Report on Form 10-K.
Tax	207: Tax	207-1	Approach to tax	<ul style="list-style-type: none"> • 2023 Shared Value Report • 2023 Annual Report on Form 10-K - MD&A; Note 1 - Summary of Significant Accounting Policies; Note 2 - Variable Interest Entities; Note 19 - Income Taxes
Tax	207: Tax	207-2	Tax governance, control, and risk management	<ul style="list-style-type: none"> • 2023 Shared Value Report • 2023 Annual Report on Form 10-K - MD&A; Note 1 - Summary of Significant Accounting Policies; Note 2 - Variable Interest Entities; Note 19 - Income Taxes
Tax	207: Tax	207-3	Stakeholder engagement and management of concerns related to tax	<ul style="list-style-type: none"> • 2023 Shared Value Report • 2023 Annual Report on Form 10-K - MD&A; Note 1 - Summary of Significant Accounting Policies; Note 2 - Variable Interest Entities; Note 19 - Income Taxes

Environmental Standards

Category	Subcategory	Standard	Disclosure	Response / Citation(s)
Materials	301: Materials	301-1	Materials used by weight or volume	• 2023 Shared Value Report
Materials	301: Materials	301-2	Recycled input materials used	• 2023 Shared Value Report
Energy	302: Energy	302-1	Energy consumption within the organization	<ul style="list-style-type: none"> • 2023 Shared Value Report • Environmental Sustainability Statement

Energy	302: Energy	302-2	Energy consumption outside of the organization	<ul style="list-style-type: none"> • 2023 Shared Value Report • Environmental Sustainability Statement
Energy	302: Energy	302-3	Energy intensity	<ul style="list-style-type: none"> • 2023 Shared Value Report
Energy	302: Energy	302-4	Reduction of energy consumption	<ul style="list-style-type: none"> • 2023 Shared Value Report • Environmental Sustainability Statement
Energy	302: Energy	302-5	Reductions in energy requirements of products and services	<ul style="list-style-type: none"> • 2023 Shared Value Report • Environmental Sustainability Statement
Emissions	305: Emissions	305-1	Direct (Scope 1) GHG emissions	<ul style="list-style-type: none"> • 2023 Shared Value Report • Environmental Sustainability Statement
Emissions	305: Emissions	305-2	Energy indirect (Scope 2) GHG emissions	<ul style="list-style-type: none"> • 2023 Shared Value Report • Environmental Sustainability Statement
Emissions	305: Emissions	305-3	Other indirect (Scope 3) GHG emissions	<ul style="list-style-type: none"> • 2023 Shared Value Report • Environmental Sustainability Statement
Emissions	305: Emissions	305-4	GHG emissions intensity	<ul style="list-style-type: none"> • 2023 Shared Value Report • Environmental Sustainability Statement
Emissions	305: Emissions	305-5	Reduction of GHG emissions	<ul style="list-style-type: none"> • 2023 Shared Value Report • 2024 Proxy Statement - Environmental and Social Practices • Environmental Sustainability Statement
Waste	306: Waste	306-1	Waste generation and significant waste-related impacts	<ul style="list-style-type: none"> • 2023 Shared Value Report
Waste	306: Waste	306-2	Management of significant waste-related impacts	<ul style="list-style-type: none"> • 2023 Shared Value Report • Environmental Sustainability Statement
Waste	306: Waste	306-3	Waste generated	<ul style="list-style-type: none"> • 2023 Shared Value Report • Environmental Sustainability Statement
Waste	306: Waste	306-4	Waste diverted from disposal	<ul style="list-style-type: none"> • 2023 Shared Value Report • Environmental Sustainability Statement
Supplier Environmental Assessment	308: Supplier Environmental Assessment	308-1	New suppliers that were screened using environmental criteria	<ul style="list-style-type: none"> • 2023 Shared Value Report • Supplier Code of Conduct
Supplier Environmental Assessment	308: Supplier Environmental Assessment	308-2	Negative environmental impacts in the supply chain and actions taken	<ul style="list-style-type: none"> • 2023 Shared Value Report • Supplier Code of Conduct

Social Standards

Category	Subcategory	Standard	Disclosure	Response / Citation(s)
Employment	401: Employment	401-1	New employee hires and employee turnover	<ul style="list-style-type: none"> • 2023 Shared Value Report
Employment	401: Employment	401-2	Benefits provided to full-time employees that are not provided to temporary or part-time employees	<ul style="list-style-type: none"> • 2023 Shared Value Report
Employment	401: Employment	401-3	Parental leave	<ul style="list-style-type: none"> • 2023 Shared Value Report
Labor/Management Relations	402: Labor/Management Relations	402-1	Minimum notice periods regarding operational changes	Regions follows all applicable state and federal employment requirements, including those found in the federal Worker Adjustment and Training Notification (WARN) Act.
Occupational Health & Safety	403: Occupational Health & Safety	403-1	Occupational health and safety management system	<ul style="list-style-type: none"> • 2023 Shared Value Report • 2024 Proxy Statement - Environmental and Social Practices • Code of Business Conduct and Ethics • Human Rights Statement
Occupational Health & Safety	403: Occupational Health & Safety	403-2	Hazard identification, risk assessment, and incident identification	<ul style="list-style-type: none"> • 2023 Shared Value Report • 2024 Proxy Statement - Corporate Governance; Environmental and Social Practices • Code of Business Conduct and Ethics • Human Rights Statement

Occupational Health & Safety	403: Occupational Health & Safety	403-3	Occupational health services	<ul style="list-style-type: none"> • 2023 Shared Value Report • Code of Business Conduct and Ethics • Human Rights Statement
Occupational Health & Safety	403: Occupational Health & Safety	403-4	Worker participation, consultation, and communication on occupational health and safety	<ul style="list-style-type: none"> • 2023 Shared Value Report • 2024 Proxy Statement - Environmental and Social Practices; CD&A • Code of Business Conduct and Ethics
Occupational Health & Safety	403: Occupational Health & Safety	403-5	Worker training on occupational health and safety	<ul style="list-style-type: none"> • 2023 Shared Value Report • Code of Business Conduct and Ethics • Human Rights Statement
Occupational Health & Safety	403: Occupational Health & Safety	403-6	Promotion of worker health	<ul style="list-style-type: none"> • 2023 Shared Value Report • 2024 Proxy Statement - Environmental and Social Practices; CD&A • Code of Business Conduct and Ethics • Human Rights Statement
Occupational Health & Safety	403: Occupational Health & Safety	403-10	Work-related ill health	<ul style="list-style-type: none"> • 2023 Shared Value Report • 2024 Proxy Statement - CD&A • Code of Business Conduct and Ethics
Training & Education	404: Training & Education	404-1	Average hours of training per year per employee	<ul style="list-style-type: none"> • 2023 Shared Value Report
Training & Education	404: Training & Education	404-2	Programs for upgrading employee skills and transition assistance programs	<ul style="list-style-type: none"> • 2023 Shared Value Report • 2024 Proxy Statement - Environmental and Social Practices
Training & Education	404: Training & Education	404-3	Percentage of employees receiving regular performance and career development reviews	<ul style="list-style-type: none"> • 2023 Shared Value Report
Diversity & Equal Opportunity	405: Diversity & Equal Opportunity	405-1	Diversity of governance bodies and employees	<ul style="list-style-type: none"> • 2023 Shared Value Report • 2024 Proxy Statement - Proxy Summary; Proposal 1; Corporate Governance; Environmental and Social Practices; CD&A • 2023 Annual Report on Form 10-K - Business
Non-Discrimination	406: Non-discrimination	406-1	Incidents of discrimination and corrective actions taken	<p>Material events are disclosed in the Commitments, Contingencies, and Guarantees footnote (Note 23) to the Consolidated Financial Statements in our 2023 Annual Report on Form 10-K.</p> <p>Potential incidents are reported, assessed, and addressed in conformance with our Code of Business Conduct and Ethics and applicable laws and regulations.</p>
Freedom of Association & Collective Bargaining	407: Freedom of Association & Collective Bargaining	407-1	Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk	Regions associates are not subject to collective bargaining agreements. Our approach to associates in the workplace is discussed in our 2023 Shared Value Report; our 2024 Proxy Statement (Environmental and Social Practices); and our Human Rights Statement. On suppliers, see the 2023 Shared Value Report and our Supplier Code of Conduct.
Child Labor	408: Child Labor	408-1	Operations and suppliers at significant risk for incidents of child labor	None is known at this time. For more information, please see our Human Rights Statement and Supplier Code of Conduct.
Forced or Compulsory Labor	409: Forced or Compulsory Labor	409-1	Operations and suppliers at significant risk for incidents of forced or compulsory labor	None is known at this time. For more information, please see our Human Rights Statement and Supplier Code of Conduct.
Security Practices	410: Security Practices	410-1	Security personnel trained in human rights policies or procedures	<ul style="list-style-type: none"> • 2023 Shared Value Report • Human Rights Statement • Supplier Code of Conduct
Human Rights Assessment	412: Human Rights Assessment	412-1	Operations that have been subject to human rights reviews or impact assessments	<ul style="list-style-type: none"> • 2023 Shared Value Report • Code of Business Conduct and Ethics • Human Rights Statement • Supplier Code of Conduct
Human Rights Assessment	412: Human Rights Assessment	412-2	Employee training on human rights policies and procedures	<ul style="list-style-type: none"> • 2023 Shared Value Report • Code of Business Conduct and Ethics • Human Rights Statement • Supplier Code of Conduct

Human Rights Assessment	412: Human Rights Assessment	412-3	Significant investment agreements and contracts that include human rights clauses or that underwent human rights screening	See, generally, Supplier Code of Conduct.
Local Communities	413: Local Communities	413-1	Operations with local community engagement, impact assessments, and development programs	<ul style="list-style-type: none"> • 2023 Shared Value Report • 2024 Proxy Statement - Environmental and Social Practices • Code of Business Conduct and Ethics • Human Rights Statement • Doing More Today website
Local Communities	413: Local Communities	413-2	Operations with significant actual and potential negative impacts on local communities	• 2023 Annual Report on Form 10-K - Forward-Looking Statements; Risk Factors
Supplier Social Assessment	414: Supplier Social Assessment	414-1	New suppliers that were screened using social criteria	<ul style="list-style-type: none"> • 2023 Shared Value Report • Code of Business Conduct and Ethics • Human Rights Statement • Supplier Code of Conduct
Supplier Social Assessment	414: Supplier Social Assessment	414-2	Negative social impacts in the supply chain and actions taken	See, generally, Supplier Code of Conduct.
Public Policy	415: Public Policy	415-1	Political contributions	<ul style="list-style-type: none"> • 2023 Shared Value Report • Government Affairs Political Activities Report
Customer Health & Safety	416: Customer Health & Safety	416-1	Assessment of the health and safety impacts of product and service categories	<ul style="list-style-type: none"> • 2023 Shared Value Report • 2024 Proxy Statement - Corporate Governance; Environmental and Social Practices • Code of Business Conduct and Ethics • Human Rights Statement
Customer Health & Safety	416: Customer Health & Safety	416-2	Incidents of non-compliance concerning the health and safety impacts of products and services	<p>Material events are disclosed in the Commitments, Contingencies, and Guarantees footnote (Note 23) to the Consolidated Financial Statements in our 2023 Annual Report on Form 10-K.</p> <p>Potential incidents are reported, assessed, and addressed in conformance with our Code of Business Conduct and Ethics and applicable laws and regulations.</p>
Marketing & Labeling	417: Marketing and Labeling	417-1	Requirements for product and service information and labeling	<ul style="list-style-type: none"> • 2023 Shared Value Report • 2024 Proxy Statement - Environmental and Social Practices • Code of Business Conduct and Ethics • Human Rights Statement
Marketing & Labeling	417: Marketing and Labeling	417-2	Incidents of non-compliance concerning product and service information and labeling	<p>Material events are disclosed in the Commitments, Contingencies, and Guarantees footnote (Note 23) to the Consolidated Financial Statements in our 2023 Annual Report on Form 10-K.</p> <p>Potential incidents are reported, assessed, and addressed in conformance with our Code of Business Conduct and Ethics and applicable laws and regulations.</p>
Marketing & Labeling	417: Marketing and Labeling	417-3	Incidents of non-compliance concerning marketing communications	<p>Material events are disclosed in the Commitments, Contingencies, and Guarantees footnote (Note 23) to the Consolidated Financial Statements in our 2023 Annual Report on Form 10-K.</p> <p>Potential incidents are reported, assessed, and addressed in conformance with our Code of Business Conduct and Ethics and applicable laws and regulations.</p>
Customer Privacy	418: Customer Privacy	418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data	<p>Material events are disclosed in the Commitments, Contingencies, and Guarantees footnote (Note 23) to the Consolidated Financial Statements in our 2023 Annual Report on Form 10-K.</p> <p>Potential incidents are reported, assessed, and addressed in conformance with our internal policies and procedures.</p>