



**Video transcript: "RealPass Mobile Video"**

**Video source:** [Regions.com/myonepass](https://Regions.com/myonepass)

[Upbeat music begins to play. Regions Logo appears. Beneath it are the words "Regions RealPass® Mobile Application". The green triangle of the Regions logo turns and morphs into a play button icon. A cursor clicks the play button.]

**VOICE-OVER:** Regions Real Pass® makes mobile banking authentication effortless and more secure than ever using biometrics and one-time passwords.

[A woman with dark hair wearing a green shirt, gray pants and black shoes walks onto the screen. She looking down at her phone which is held in one hand while the other rests on her waist. She is framed by a green circle and RealPass Mobile Icon floats to the right of her phone.]

**V/O:** Real Pass provides you with consistent and reliable mobile authentication service removing the frustrating issues that accompany other forms of authentication like signal problems or delays in receiving text messages or voice calls.

[Region's Green Prymaid is replaced by an illustrated finger print and a faceID icon appears to the womans left. The faceID icon turns to a check as if she has successfully authenticated]

[The fingerprint illustration transforms into a blinking orange no signal alert with an x beside it. It then transitions to three dots symbolizing a text or call not coming through. The woman puts her phone up to her ear to answer then holds up her hands as if her call was dropped.]

**V/O:** Once you set up your Real Pass account, you'll receive alerts through the app's push notification feature allowing you to respond to authentication requests instantly.

[Transition to a close up of a hand holding a phone with the Regions Real Pass app on the screen. On the screen is a verification code.]

[A notification pops up that reads "Authorization Request from Regions. A pending action requires your approval" with the option to decline or accept.]

[The user selects 'accept']

**V/O:** Simply confirm your identity through your phone's biometrics to approve or deny authentication requests with a tap of your finger.

[The screen transitions to read 'Approve action?' with the option to 'reject' or 'use screen lock'.]

[The illustrated finger print and a faceID icons reappear symbolizing biometric authentication]

[The phone successfully authenticates the user and check mark icon appears. The user taps use screen lock.]

**V/O:** And you never have to remember complex codes, making your authentication process as convenient as possible without compromising security.

[Transition back to the woman in green and gray framed by the green circle and a jumble of moving numbers. The woman is staring at her phone looking puzzled while holding her arms up in the air in a gesture that conveys confusion. Beside her phone is a white locked lock over four asterisks icon on an orange background with a gray question mark beside it.

[The white and orange lock icon is replaced by replaced by an illustrated finger print and a faceID icon with accompanying checks symbolizing a successful authentication. ]

**V/O:** So you're less likely to miss important alerts.

[The authentication icons are replaced by bell icons representing notifications and a shield with a lock on it representing security.]

**V/O:** For more details on how to set up your Real Pass account, please call your Treasury Management Relationship Manager.

ONSCREEN: "For more details on how to set up your Real Pass account, please call your Treasury Management Relationship Manager."

[Screen fades to white with the Regions logo and disclosures.]